## FORM E - Cash Handling & Safe Working Area

Boxes to be ticked as items are sighted (\*) not present (\*) or, not applicable (n/a)

Answer the following questions		
Do you have any form of security system (e.g. electronic sensors, CCTV)? Is it advertised to the public? Is it working effectively?		
Do you have alarms and back up procedures for workers working alone?		
Do you minimise cash levels and have procedures to manage and bank cash?		
Have you or your workers been trained to detect warning signs of violence or robbery and how to react if there is an incident?		
If you checked <b>NO</b> to any of the points above follow the recommended actions in the next section. If there are other risks not mentioned above make sure you assess them and take appropriate action. Consult with your employees as you work through your plan of action.		
Recommended actions checklist		
Design and layout your office where possible to discourage any unwanted visitors		
Use electronic sensors to alert workers that visitors are entering or leaving the premises		
Locate cash registers/draws so they are not clearly visible from the outside		
Maintain a well-lit interior and exterior to minimise hiding places		
Install security devices to monitor people in high risk areas (e.g. mirrors in corners or ceiling to monitor hidden corners).		
Avoid opening and closing the Parish office alone		
Keep counters or desks clear of heavy or sharp items that could be used as weapons		
Encourage electronic forms of payment		
Display signs to advise visitors that minimal cash is held and time delay safes used		
Recommended actions checklist (continued)		
Minimise cash levels and use cash handling procedures that make cash less visible		
Transfer cash to bank at regular intervals, at <b>irregular</b> times, by <b>different</b> routes and where possible with two people or use professional security services		

## Work Health & Safety (WHS)

Work with neighbouring offices to reduce risks in your area.	
Provide training and information so everyone is prepared	
Provide training that shows workers/volunteers how to deal with visitors politely, how to deal with confrontational visitors and to be aware of signs of anger and tension.	
Inform workers that their own safety is paramount and that they should not put their own safety at risk in order to protect goods or property	
Train workers/volunteers in non-violent responses to threatening situations	
Train workers/volunteers in what they should do in the event of a robbery incident	
Make sure workers/volunteers are familiar with cash handling procedures	

By being aware and having a plan in place BEFORE an act of violence occurs in your workplace – you will have a far greater chance of protecting yourself and other workers/volunteers from harm.